

Maximize Efficiency. Boost Revenue.

Transparent, results-driven revenue cycle management (RCM) solutions.

Orthopedic practices face complex billing challenges, from surgical procedures and imaging to physical therapy and durable medical equipment. Health Prime's orthopedic revenue cycle management services ensure accurate coding, minimize denials and optimize reimbursements—reducing administrative headaches and accelerating cash flow.

With our specialized expertise, your practice benefits from seamless billing, compliance-driven processes and faster, more consistent payments—so you can focus on providing exceptional patient care without revenue cycle distractions.

Why Health Prime?

At Health Prime, we are a true partner in your success. We do more than manage your revenue cycle—we optimize it to drive better financial outcomes and operational efficiencies for your practice. Unlike other RCM partners, we employ all our staff and offer a dedicated customer success team, ensuring accountability, expertise and excellence in every service aspect.

Results you can expect



**Faster Claims
Submissions**



**Reduced
Denials**



**Increased Net
Collections**



**Cash Flow
Predictability**

Visit hpiinc.com/orthopedics to learn how we can help you improve
operational efficiency and financial performance.

Core Operational Pillars

Coding: Certified coders, audited monthly with a mandatory, minimum accuracy of 95%. CPT, ICD-10 and specialty-specific MIPS measures.

Compliance: Documented and extensive compliance plans, annual mandatory continuing education, proven workflows, SOC I and SOC II audits, OIG risk assessments, and safeguards for HIPAA and HITECH.

Security: VPN access, data redundancy, hardened data centers, encryption layers, multifactor authentication, US housed data, documented security and recovery plans, and cyber insurance coverage.

Technology: Machine learning, artificial intelligence (AI) where appropriate, 6+ patient bill pay methods and 24/7 operational metrics via actionable Datalytics dashboards.

Patient Support: Advanced call center providing key metrics including volume, time to answer, time to resolve and satisfaction. Multilingual support and the ability to handle all US time zones.

Health Prime Datalytics

Our Business Intelligence platform provides 24/7 web access to your operational metrics, offering real-time insights and data-driven decision-making. We monitor a wide range of KPIs with laser-focused attention, offering actionable insights to ensure your practice's financial health.*



- Simple interface, powerful insights
- Point and click visual and numeric data views
- Easily exportable results
- KPI summary views with alerts to identify any out-of-range exceptions
- Drill down capabilities all the way to the CPT level
- Historical and forecast data views with industry targets and benchmarks

*Based on the ability of EMR to provide data

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