



MULTI-SPECIALTY RCM

Maximize Revenue. Optimize Efficiency.

Transparent, results-driven revenue cycle management (RCM) solutions.

Managing billing for multi-specialty practices comes with unique challenges—from navigating complex payer rules and ensuring accurate coding across specialties to handling high claim denial rates and multiple reimbursement models. These hurdles can slow down payments and impact your revenue cycle. Health Prime provides expert support to streamline your billing processes, reduce denials, and maximize reimbursements—helping your practice get paid accurately and efficiently for every service delivered.

Why Health Prime?

At Health Prime, we are a true partner in your success. We do more than manage your revenue cycle—we optimize it to drive better financial outcomes and operational efficiencies for your practice. Unlike other RCM partners, we employ all our staff and offer a dedicated customer success team, ensuring accountability, expertise and excellence in every service aspect.

Results you can expect



**Faster Claims
Submissions**



**Reduced
Denials**



**Increased Net
Collections**



**Cash Flow
Predictability**

Visit hpiinc.com/multi to learn how we can help you improve
operational efficiency and financial performance.

Core Operational Pillars

Coding: Certified coders, audited monthly to maintain a minimum accuracy of 95%, covering CPT, ICD-10, and specialty-specific MIPS measures.

Compliance: Documented and extensive compliance plans, annual mandatory continuing education, proven workflows, SOC I and SOC II audits, OIG risk assessments, and safeguards for HIPAA and HITECH.

Security: VPN access, data redundancy, hardened data centers, encryption layers, multifactor authentication, US housed data, documented security and recovery plans, and cyber insurance coverage.

Technology: Machine learning, artificial intelligence (AI) where appropriate, 6+ patient bill pay methods and 24/7 operational metrics via actionable Datalytics dashboards.

Patient Support: Advanced call center providing key metrics including volume, time to answer, time to resolve and satisfaction. Multilingual support and the ability to handle all US time zones.

Health Prime Datalytics

Our Business Intelligence platform provides 24/7 web access to your operational metrics, offering real-time insights and data-driven decision-making. We monitor a wide range of KPIs with laser-focused attention, offering actionable insights to ensure your practice's financial health.*



- Simple interface, powerful insights
- Point and click visual and numeric data views
- Easily exportable results
- KPI summary views with alerts to identify any out-of-range exceptions
- Drill down capabilities all the way to the CPT level
- Historical and forecast data views with industry targets and benchmarks

*Based on the ability of EMR to provide data

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