

Managed IT Services



Managed IT Services protect, monitor and support your business technology to ensure your practice runs at peak performance and that you can focus on what matters most – delivering high-quality patient care.

Why Choose Health Prime?

Unlike standard IT service providers, we specialize exclusively in healthcare. With 20+ years of experience delivering technology and revenue cycle management services to thousands of providers, we deeply understand the clinical, operational and financial systems that keep your practice running smoothly.

Our Managed IT Services



24/7 Support

Enables minimal downtime and prompt issue resolution.



Enhanced Security

Safeguards sensitive patient data from cyber threats.



Data Backup & Recovery

Prevents data loss and protects critical PHI.



Compliance

Maintains adherence to industry regulations like HIPAA, ensuring data privacy and integrity.



EHR Experience

Speeds troubleshooting and connection to priority partner support.



Device Support

Offers expert solutions for operating systems, hardware, network switches, routers, wireless access points, etc.

Additional Services

- Remote troubleshooting
- Connectivity issues
- User login issues
- Threat remediation and removal
- Software application support
- Software and hardware troubleshooting
- Vendor coordination for next-level support
- Software updates
- Device configuration and changes
- User management
- Web filtering/administrative oversight
- Technological maintenance and upgrading

Trust us to keep your technology healthy, so you can keep your patients healthy.
Visit hpiinc.com/IT to learn more.