



HOSPITALIST RCM

# Enhance Efficiency. Improve Outcomes.

Transparent, results-driven revenue cycle management (RCM) solutions.

Hospitalist practices face unique revenue cycle challenges, from high patient volumes and complex coding requirements to constantly changing payer rules. Without expert management, these factors can lead to claim denials, reimbursement delays and financial instability.

Health Prime streamlines hospitalist billing with precise coding, proactive denial management and optimized claims processing. Our specialized approach ensures faster payments, reduced administrative burdens and a more predictable cash flow—so your practice can focus on delivering exceptional inpatient care.

## Why Health Prime?

At Health Prime, we do more than manage your revenue cycle—we optimize it to drive better financial outcomes and operational efficiencies for your practice. With over 50 years of experience and the trust of thousands of emergency medicine groups, we are a true partner in your success. Unlike other RCM partners, we employ all our staff and offer a dedicated customer success team, ensuring accountability, expertise, and excellence in every service aspect.

## Results you can expect



**Faster Claims Submissions**



**Reduced Denials**



**Increased Net Collections**



**Cash Flow Predictability**

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## Core Operational Pillars

**Coding:** Certified coders, audited monthly with a mandatory, minimum accuracy of 95%. CPT, ICD-10 and specialty-specific MIPS measures.

**Compliance:** Documented and extensive compliance plans, annual mandatory continuing education, proven workflows, SOC I and SOC II audits, OIG risk assessments, and safeguards for HIPAA and HITECH.

**Security:** VPN access, data redundancy, hardened data centers, encryption layers, multifactor authentication, US housed data, documented security and recovery plans, and cyber insurance coverage.

**Technology:** Machine learning, artificial intelligence (AI) where appropriate, 6+ patient bill pay methods and 24/7 operational metrics via actionable Datalytics dashboards.

**Patient Support:** Advanced call center providing key metrics including volume, time to answer, time to resolve and satisfaction. Multilingual support and the ability to handle all US time zones.

## Health Prime Datalytics

Our Business Intelligence platform provides 24/7 web access to your operational metrics, offering real-time insights and data-driven decision-making. We monitor a wide range of KPIs with laser-focused attention, offering actionable insights to ensure your practice's financial health.



- Simple interface, powerful insights
- Point and click visual and numeric data views
- Easily exportable results
- KPI summary views with alerts to identify any out-of-range exceptions
- Drill down capabilities all the way to the CPT level
- Historical and forecast data views with industry targets and benchmarks

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