

Strengthen Financial Performance Across Your Health System

Increase capacity across revenue cycle, patient access, and call center operations

Health systems face growing pressure to improve financial performance while managing staffing shortages, rising volumes, and operational complexity. Gaps in patient access, revenue cycle operations, and call center performance can create delays, increase administrative burden, and impact the patient experience.

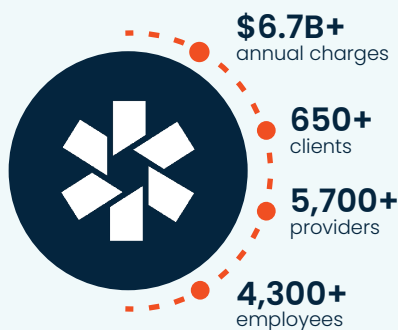
The result is familiar: longer turnaround times, inconsistent performance, workforce strain, revenue leakage, and missed opportunities to improve efficiency.

How we help

Health Prime provides flexible support across revenue cycle, patient access, and call center operations.

Whether you need targeted assistance in a specific area or additional capacity across multiple functions, we support front-, mid- and back-end revenue cycle activities, call center operations, and staff augmentation initiatives tailored to your organization's needs.

Our teams help strengthen operational execution, improve workforce flexibility, and address the root causes behind performance challenges.



Built to support complex environments

We provide hospitals and health systems with flexible support that scales with demand, accommodates operational complexity, and adapts to evolving workforce challenges. While some organizations require work to stay onshore, others are open to flexible models to manage cost and capacity. We support both.

Our model combines U.S.-based, near-shore, and global teams to give you options in how work gets done. You choose the approach that fits your operational, regulatory, and financial needs without sacrificing performance.

We pair this operational scale with consistent service delivery and strong data security practices to support your evolving needs.

Results you can expect



**Reduced
staffing pressure
across critical
functions**



**Improved
reimbursement and
fewer preventable
delays**



**More consistent
execution across
teams, systems,
and workflows**



**Greater visibility
into performance
and operational
trends**

Strengthen financial performance, improve operational efficiency, and expand capacity across critical business functions. Contact us today at hpiinc.com.