



EMERGENCY MEDICINE RCM

Maximize Speed. Optimize Revenue.

Transparent, results-driven revenue cycle management (RCM) solutions.

Emergency medicine practices encounter distinct challenges, including the need for timely billing, complex coding for trauma and urgent care and strict payer compliance requirements. Health Prime's specialized expertise in emergency medicine revenue cycle management streamlines these complexities, improving reimbursement rates, reducing denials and accelerating cash flow. With our efficient billing solutions, your team can spend less time on administrative tasks and more time delivering critical patient care.

Why Health Prime?

At Health Prime, we do more than manage your revenue cycle—we optimize it to drive better financial outcomes and operational efficiencies for your practice. With over 50 years of experience and the trust of thousands of emergency medicine groups, we are a true partner in your success. Unlike other RCM partners, we employ all our staff and offer a dedicated customer success team, ensuring accountability, expertise, and excellence in every service aspect.

Results you can expect



Faster Claims Submissions



Reduced Denials



Increased Net Collections



Cash Flow Predictability

Visit hpiinc.com/EM to learn how we can help you improve operational efficiency and financial performance.

Core Operational Pillars

Coding: Certified coders, audited monthly with a mandatory, minimum accuracy of 95%. CPT, ICD-10 and specialty-specific MIPS measures.

Compliance: Documented and extensive compliance plans, annual mandatory continuing education, proven workflows, SOC I and SOC II audits, OIG risk assessments, and safeguards for HIPAA and HITECH.

Security: VPN access, data redundancy, hardened data centers, encryption layers, multifactor authentication, US housed data, documented security and recovery plans, and cyber insurance coverage.

Technology: Machine learning, artificial intelligence (AI) where appropriate, 6+ patient bill pay methods and 24/7 operational metrics via actionable Datalytics dashboards.

Patient Support: Advanced call center providing key metrics including volume, time to answer, time to resolve and satisfaction. Multilingual support and the ability to handle all US time zones.

Health Prime Datalytics

Our Business Intelligence platform provides 24/7 web access to your operational metrics, offering real-time insights and data-driven decision-making. We monitor a wide range of KPIs with laser-focused attention, offering actionable insights to ensure your practice's financial health.



- Simple interface, powerful insights
- Point and click visual and numeric data views
- Easily exportable results
- KPI summary views with alerts to identify any out-of-range exceptions
- Drill down capabilities all the way to the CPT level
- Historical and forecast data views with industry targets and benchmarks

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